

ROSECARE COMMUNITY SERVICES

LOCATION RISK ASSESSMENT

GLENTHORPE HOUSE





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1. Introduction

Ensuring the safety of residents, whether they are in the care of authorities or with Ministry of Justice, is crucial within the vicinity of their homes. Just as residents desire a secure environment, local authorities responsible for placing residents in a supported living share the same objective. While public and media attention has predominantly focused on the physical aspects of supported living accommodation, defining a "safe" area is not always straightforward. The notion of location safety can rapidly change, and it may vary based on the specific vulnerabilities of individual resident. In fact, certain resident risky behaviours can potentially heighten risks within an area.

A resident home can be situated in an area with inherent local risks and still be considered "safe" if these risks are effectively managed, appropriate measures are in place to ensure the safety of resident, and placement decisions carefully consider these risks. It is essential to incorporate an assessment of local risks and the necessary precautions into the care planning and placement decision-making process. Placing social workers bear the responsibility of evaluating local risks and making informed judgments about suitable and secure locations prior to placing a resident. Factors such as the availability of support services in the local area (e.g., education, health, job centre) and potential risk factors should be considered before finalising a placement.

2. Our responsibilities at Rosecare Community Services Ltd

- The responsibility of Rosecare Community Services Ltd in conducting a location assessment for the home to ensure the safety of the residents includes the following:
- Conducting a comprehensive location assessment: Rosecare Community Services Ltd will perform a thorough evaluation of our homes' surroundings, considering various factors such as crime rates, local risks, and proximity to potentially hazardous areas. This assessment will provide a clear understanding of the potential risks and challenges that may impact the safety and well-being of the residents residing in the home.

- Workforce training and support: Rosecare Community Services Ltd will ensure that the staff members of our home are adequately trained and equipped to assess local risks, manage challenging behaviour, and prioritize the safety of the residents. Ongoing training and support should be provided to enhance their knowledge and skills in identifying and mitigating potential risks.
- Keeping the location assessment under review: Rosecare Community Services Ltd will regularly review and update the location assessment to incorporate any new risks or changes identified over time. While the initial assessment provides a baseline, the dynamic nature of the environment necessitates periodic reviews to ensure that the assessment remains relevant and effective in safeguarding the residents.
- Utilizing crime mapping and wider risk assessments: Rosecare Community Services Ltd will use tools such as crime mapping to supplement the location assessment and gain a more comprehensive understanding of local risks. These broader risk assessments can provide valuable insights into the safety of the area surrounding the resident 's home.
- Involving residents in the assessment process: Rosecare Community Services Ltd will engage the resident in our home to understand their perception of safety and assess their ability to manage identified risks. By actively involving the residents, managers will gain valuable insights into the quality of life in the area and identify any specific concerns or areas that require attention.
- Evaluating the effectiveness of the location assessment: CQC inspectors may consider the quality of our location assessment when assessing the effectiveness of our approach to safeguarding and promoting resident's welfare. Rosecare Community Services Ltd will ensure that the assessment is comprehensive, up to date, and aligns with regulatory standards to demonstrate a commitment to the safety and well-being of the residents.

3. Description of our home

3.1. Glenthorpe Crescent

Rosecare Community services have a Supported living unit at 20 Glenthorpe Crescent. Our home at number 20 Glenthorpe Crescent, is a semi-detached property within a residential neighbourhood; it has two bedrooms and can accommodate up to one resident between the ages of 18 and above.

All bedrooms in our home, remain as single occupancy with the residents having a key to their own bedroom and the staff as a team having sets of master keys to access all areas of the home. The residents may have emotional, mental, behavioural and social difficulties and the home is to be fully regulated by CQC. The home accommodates Client 365 days of the year via 52-week placements, dependent on their individual .

The home is situated in the residential area around Burmantofts and End Park close to local shops like Aldi, M&S Simply Food, Lidl, Asda, Tesco etc and various other amenities. The open spaces of East End Park and Burmantofts are also within proximity where the resident can enjoy recreational and sporting activities such as Basketball, Football, Table Tennis, Lawn Tennis, etc. The house has an open garden attached at the rear for the resident to enjoy the facilities and the safe space. There are fences surrounding the garden providing appropriate boundaries for the local residents/neighbours that also live in the community surrounding.

4. Risks and Risk Management

4.1. Glenthorpe Crescent Home Location Risk Assessment

Traffic and through routes: Glenthorpe Crescent Home is located at 20 Glenthorpe Crescent, this is a quiet street, situated within a small residential community. The traffic within Glenthorpe Crescent is very low in volume and its peak times are predominantly within the hours of the local primary school. During the hours of 08:00-09:30/14:30-15:30 this is a 20mph zone, all other time allocations to the road are reverting to its usual 30mph limit.

a) Risk of injury to all home users due to traffic: Glenthorpe Crescent and its surrounding streets have a speed limit of 20mph, and the traffic is generally light since it consists mostly of vehicles accessing nearby residential properties. However, during school hours (08:00-09:30/14:30-15:30), there is a slight increase in traffic and some Client's transport vehicles may park at the top of Glenthorpe Crescent. To address this, there are traffic control measures in place that enforce the 20mph speed limit during school hours. Despite these factors, we view the risk as **Low**.

b) Risk of Exposure to Antisocial Behaviour in Glenthorpe Crescent and surrounding neighbourhoods: Glenthorpe Crescent is a quiet residential area in the East End area, close to East End Park in Burmantofts & Richmond Hill ward, Leeds. Burmantofts & Richmond Hill ward have an accessible public transport route, which connects to different parts of the city of Leeds and various nearby towns. The risk calculation for Glenthorpe Crescent and the surrounding neighbourhoods will be based on the statistics using the resource Police UK.

Within Glenthorpe Crescent and the surrounding neighbourhoods, Antisocial behaviour was not statistically one of the most frequent crimes reported issue according to Police.uk. There were 8 reports of Antisocial behaviour offences in July 2023 making up 4% of all crimes reported during this time. Rosecare Community Services Ltd staff can reduce the risks of this area by holding regular key work encouraging the resident to be part of a positive community and engaging in constructive activities within their neighbourhoods. There will also be key work completed in education surrounding drugs, maintaining positive relationships and the consequences of the negativity of such involvement.

Further to this, additional work can be completed on preventing the occurrence of Antisocial behaviour and the managing of this surrounding the needs of the resident's risk assessment. Building independent time with the initial observations from staff will enable the home to identify whether the resident manages free time well. Additional supportive measures also include regular checks both physical and via phone calls. This will be independent to each person and their individual risk assessment. We consider this risk **Low** and can be mitigated by the actions above.

c) Risk of Exposure to Drugs and Illegal substances: Drugs offences reported during the same timeframe were 10 at 5.3% therefore this matter is considered to be **Low medium**. Residents will be supported to access key work on drugs and substances misuse including the social, legal and financial consequences of this.

d) Risk of Exposure to Gang and Criminal Activity in Holditch & Chesterton and its Wards: There have been some incidents of criminal activity in the local area including:

Burglary – 7 (3.9% of all crimes)

Possession of weapons – 1 (6.6% of all crimes)

Robbery – 6 (3.3% of all crimes)

Shoplifting – 5 (3.4% of all crimes)

Vehicle crime – 8 (4.4% of all crimes)

Theft – 1 (0.5% of all crimes)

The proportionate of crimes committed may suggest there is a concern for resident being at risk of involvement in gang activities and child criminal exploitation. However, Rosecare have a duty of care to ascertain if this combination of criminal activities is related to gang crime. The resident in the home will be supported to identify danger and react accordingly to keep themselves safe if out in the local community. If it is felt that the resident was not able to do so, appropriate risk assessments will be put into place and the home will continue to educate and support the residents in question to be able to be safe when out of the home. Therefore, the home considers this risk **High medium**, However, with the appropriate measures in place this can be mitigated

e) Risk of Sexual Exploitation in Glenthorpe Crescent and surrounding neighbourhoods: Violent and sexual offences is statistically one of the most frequent crimes reported issue according to Police.uk. There were 95 reports of Violence and Sexual offences in July 2023 making up 50% of all crimes reported during this time. We will place our staff members on the Sexual Exploitation Course, giving staff members the skills and knowledge to support the resident and recognise early signs of exploitation. Any concerns that may arrive with the resident's placement surrounding SE or that of a new concern will be managed by the staff in-line with the individual risk assessment and any further monitoring or multi-agency information sharing. We consider this risk as **High medium**, However, with the appropriate measures in place this can be mitigated

f) Risks of Missing person/Unauthorised Absence: Glenthorpe Crescent and surrounding neighbourhoods do have a frequent timed public transport route predominantly the bus services run by First Bus. This service is 7 days a week, excluding some bank holidays and a reduction in its frequency during some national holidays and on a Sunday. The bus stops are within a short walking distance from Glenthorpe Crescent and these have intermittent stops All residents in our home will have an Individual Missing person protocol set; this document is discussed with the local authorities, social workers and the residents depending on the persons need and agreed to achieve the best outcome. All staff members within the home review these documents frequently and make any amendments that are required. With the public transport stops being a short walking distance away this is often one of the first places searched dependant on the resident's emotional well-being and triggers and their individual risk assessment. Preventative measures of missing incidents from the home would be that of maintaining positive relationships, staying safe, structured independence, key work completed and the resident having an understanding, and an awareness of the risks involved. We consider this risk as **Low medium**. However, with the appropriate measures in place this can be mitigated.

g) Environmental Factors: There are no bridges, train tracks, rivers or lakes nearby. However, York Road which is a busy road is just a five minutes' walk from the home. We will utilise appropriate measures and educational opportunities to encourage our resident to ensure that they can safely cross the road. The home therefore considers this risk

GLENTHORPE CRESCENT HOUSE LOCATION RISK ASSESSMENT								
Name of the assessor: Rose Ekengwu								
Home and area of the assessment: 20 Glenthorpe Crescent in East End Park Burmantofts Leeds								
LOCATION AREA	HAZARDS IDENTIFIED	PERSONS AFFECTED	L	S	Score	CONTROL MEASURES	Risk	FURTHER ACTIONS/PRIORITY
East End Park	Risk of injury to all home users due to traffic	Client and staff	2	2	4	Educational opportunities to ensure our young residents and staff can safely cross the road and access pedestrian areas	LOW	Use medium that will provide further education in road traffic safety
	Risk of Exposure to Drugs	Client and staff	2	4	8	Independence time monitored and locations agreed that are of a lower risk based on intel and police information. Any information or drug involvement or suspicion is to be communicated with the POLICE COMMUNITY SUPPORT OFFICERS (PCSO). Key works on drugs, their effects and consequences	Low medium	Use resources within the local area that will provide further education in relation to sentence abuser, Key work understanding the health implicates os substance abuse.
	Risk of Exposure to Gangs, Criminal Activities and CCE	Client and staff	3	4	12	Client are made aware of the potential risks within public areas. All Client have mobile phones and are encouraged to stay in frequent contact with home. All Client have safety plans, including missing plans. Staff are very vigilant and share any concerns or information with the	HIGH MEDIUM	Placements are reviewed with the social worker to ensure we are reducing risk for each Client.

					POLICE COMMUNITY SUPPORT OFFICERS (PCSO). Regular safety reviews of each Client support sharing information and minimise the risk of the Client. Client are aware of this and the safety concerns of being out during the night.		
	Risk of exposure to Antisocial behaviour	Client and staff	2	3	6	Key work to be completed with Client to educate Client further on the consequences of such behaviours. Supervision of Client who are accessing activities within the East End Park area, frequent Monitoring/communication	LOW Key work in relation to anti-social behaviour and its impact. Encourage to engage in positive activities and build positive relationships within the community.
	Risk of Child Sexual Exploitation	Client	3	4	12	Key work can be completed with the Client and actions can be taken to limit the independence of the Client if there are concerns regarding CSE. Key works == also in relation to CSE, CEOP Bringing further awareness and education to the Client.	HIGH MEDIUM Any identified areas that are brought to the attention of our home on Glenthorne Crescent will be limited/supervised. Staff awareness of the child's location, regular contacts made and physical sightings. Key work on stranger danger and appropriate relationships.
	Environmental Factors – York Road	Client	2	2	4	Utilize appropriate measures and educational opportunities to teach our Client to ensure that they can safely cross the road and access pedestrian areas.	LOW Staff carry out regular risk assessments of York Road.
	Risk of Client missing from Care/unauthorised Absence	Client	3	3	9	Regular communication with Client to attempt to address and action any issues they may have in the home which would prompt them to go missing. The pocket money of Client with whom we have suspicions may/have gone missing will be supervised and limited.	LOW MEDIUM Key work to be completed about the danger of going missing, Impacts of their independence areas accessible to the Client.

Legend										L i k e l i h o o d	Severity						R a t i n g													
L i k e l i h o o d											S e v e r i t y																			
	1	Extremely unlikely							1			Minor harm							1	V low										
	2	Unlikely							2			Moderate harm							2-6	Low										
	3	Likely							3			Serious harm							8-10	L med										
	4	Extremely likely							4			Major harm							11-16	H med										
	5	Almost certain							5			Catastrophic harm							20-24	High										

4.2. Glenthorpe Crescent Home Security Risk Assessment

Glenthorpe Crescent is in East End Park in Burmantofts & Richmond Hill ward, Leeds. There are several families that live in the neighbouring area. Glenthorpe Crescent is vastly accessed by the residents of Glenthorpe Crescent.

- a) **Risks to injury due to poor lighting:** The home is located on a street with adequate street lighting, allowing a good amount of vision for the pedestrians during the nights and of an evening. This also allows for the residents to have visible accessibility to the home. Glenthorpe Crescent Home has a front garden, and they have several house security lights that are motion triggered, enabling a good amount of lighting for all the residents. We consider this risk as **Low**. The staff will ensure that the lighting will be well maintained and reported to maintenance staff or Council if any of the lighting requires maintenance. If there was a significant problem with lighting through an electrical grid fault, the home has several torches.
- b) **Risk of unauthorised visitors:** Our home is located in a residential neighbourhood, with houses to the left and right of the home. The home has its own footpath as do the neighbouring properties on either side. Opposite the home is a pedestrian footpath which is completely visible through the fencing. The way that the home is located gives a clear view of the home's users entering and leaving the property and its potential visitors either authorised or un-authorised. The front door has a doorbell for the home's visitors, at the entrance of the front door staff will meet and greet and ask the visitor if unknown or infrequent to provide ID to prove their visit and identity. The visitor will be asked to sign into the book with staff guiding them to ensure the book is completed accurately, logging time in and out: inclusive of the purpose of the visit. All staff members of the home are aware of the Safeguarding Policy and their responsibilities surrounding this. In addition, there is a night waking staff member in our home on throughout the night which further ensures the security of the home is robust from unauthorised visitors. We consider this risk as **Low**.
- c) **Risks of Injury from Trips, Slips and Falls:** The home's entrance for its users is an even surface with a paved footpath into the entrance of the home with a supporting concrete boundary setting to distinguish the garden and the footpath. There is a welcoming mat to wipe the soles of shoes if the weather is wet. Within our home, we have the correct mobile warning signage to bring awareness to the residents if the floor is slippery or an area that requires caution to its users when needed. Several staff are First Aid trained giving

immediate assistance if required from any injuries, using the home's first aid kit. The first aid trained staff are aware if further medical treatment is required then this will be sought. The home considers this risk as **Low**.

- d) Risks of Injury from Accessing the Roof:** The property has limited points where it is possible for the residents to access the roof without such support as a ladder due to its foundations design. Using the buildings windows on the upper floor has a more accessible point. Staff are aware of the risks with the upper-level bedrooms and the restrictors are checked frequently. Any resident that may have demonstrated behaviours in relation to this risk will be placed in a bedroom that reflects the risk and supports effectively. We consider this risk as **Low**.

GLENTHORPE CRESCENT HOME SECURITY RISK ASSESSMEN

Name of the assessor: Rose Ekengwu								
Home and area of the assessment: 20 Glenthorpe Crescent in East End Park Burmantofts Leeds								
LOCATION AREA	HAZARDS IDENTIFIED	PERSONS AFFECTED	L	S	Score	CONTROL MEASURES	Risk	FURTHER ACTIONS/PRIORITY
Glenthorpe Crescent	Risk of injury due to poor lighting	All site users	3	2	6	Security lighting with motion detectors are installed on all footpaths of our homes on Glenthorpe Crescent. In case of an electricity break to the general grid, the homes have torches to use in such an event.	LOW	Staff are to ensure that the lights remain in good working order and are kept clean and clear of debris. If a fault occurs, then seek the appropriate contractor to fix the problem as quickly as possible.
	Risk of unauthorized visitors	Client and staff	3	2	6	CCTV is installed on the outside premises of the Home on Glenthorpe Crescent. This will alert staff of any visitors approaching the house. Staff are mobile within the home and, therefore, will identify and challenge any visitor. A Visitor's book is also placed at the front door with staff trained in safeguarding and challenging stranger danger.	Low	Staff observations encourage Client also to be vigilant and the importance of stranger danger and informing staff members of any concerns. Pre-made visits with staff encouraging the visitor to bring a form of Photo ID. Staff can also check on the calendar located in the office for the arrival of any pre-arranged visitors.
	Risk of injury from Trips, slips, falls	All site users	3	2	6	The pathway into our homes on Glenthorpe Crescent is always kept clear from debris and maintained by staff. The footpath adjoins the road, so it is maintained by the council. If staff or visitors observe any uneven	Low	All staff, Client, and visitors are to be cautious of the walkways and inside the home. When spillages and cleaning are in process, staff are to ensure that the correct cleaning equipment

						or damaged parts of the pathway, the council will be contacted.		is being used and that the signage supports this.
	Risk of injury from accessing the roof	Client and staff	1	4	4	Client to be educated via discussions and key work in relation to the danger of climbing the building, accessing the roofs via windows. Restrictions on the window to prevent full opening, allowing an aired room but the reduction of risks in entering the roof.	LOW	Staff observations surrounding the window restrictions and their functionality. Also supported by daily observations of the exterior of the building that furniture is not used to access the foundations or roofs.

Legend									
Likelihood									
	1	Extremely unlikely							
	2	Unlikely							
	3	Likely							
	4	Extremely likely							
	5	Almost certain							
Severity									
	1	Minor harm							
	2	Moderate harm							
	3	Serious harm							
	4	Major harm							
	5	Catastrophic harm							
Likelihood		1	2	3	4	5			
	1	1	2	3	4	5			
	2	2	4	6	8	10			
	3	3	6	9	12	15			
	4	4	8	12	16	20			
	5	5	10	15	20	25			
Rating									
	1	V low							
	2-6	Low							
	8-10	L med							
	11-16	H med							
	20-24	High							
	25	V high							

5. Places of Worship

Rosecare Community Services Ltd ensures that residents can access places of worship so that they can maintain their religious connection and be supported with their faith.

5.1. Close to Glenthorpe Crescent

Pentecostal Church – Zion Pentecostal Church - Harehills, Leeds LS9 6HH, (07412574755)

Methodist Church – Newbourne Methodist Church - Upper Accommodation Rd, Leeds LS9 8JP

Catholic Church – Saint Patrick's Catholic Church - 18 Torre Cl, Leeds LS9 7QW (0113 248 2851)

Jehovah's Witness - Kingdom Hall of Jehovah's Witnesses - Hunslet Hall Rd, Leeds LS11 6TT

Hindu Temple – Leeds Hindu Mandir (Murugan) - 36 Alexandra Rd, Burley, Leeds LS6 1RF (01132757024)

Mosque – Bilal Masjid - Conway Rd, Harehills, Leeds LS8 5JH (01132407695)

Upon the request and needs of any young person if their place of worship is not listed staff members of Rosecare Community Services Ltd will support in locating the religious facilities and communicate effectively with the placing social worker to ensure that this remains a priority.

6. Public Transport

6.1. Close to Glenthorpe Crescent

The home is a three-minute walk from the closest bus stop which is on Raincliffe Street. The bus company is First Bus and bus numbers 5, 5A, 7, 11, 19, 19A, 40, 56 and 64 stop at this bus stop. This bus run from every 10-15 minutes therefore sustains a good public transport route for the Client and accessing the local amenities and educational facilities within Leeds.

If the resident wish to use the trains to support contact arrangements or expand on independent skills, staff may accompany to support visits and structured activities.

The local/immediate train stations to Glenthorpe Crescent House would be:

- a) Leeds Railway Station - 1.4 miles away (approximately 10 minutes driving and 21 minutes on the bus)
- b) Cross Gates Station - 2.7 miles away (approximately 10 minutes driving and 24 minutes on the bus)

Taxi services and operations available to Glenthorpe Crescent and the area:

- Speedline Taxi - 0113 244 1444 13-15 Cherry Row, Leeds LS9 7LY
- Amber Cars - 0113 242 9600 87 Domestic St, Holbeck, Leeds LS11 9NS

Taxi services are not a first option of transport for our young people. Undoubtedly, as we equip the resident with independent skills, taxi usage surpasses their allocated living budgets and is deemed a higher risk for them. Nevertheless, there may be instances where some residents are placed at our home and utilize taxis funded by their respective local authorities to facilitate educational access and contact arrangements. In such cases, Rosecare Community Services Ltd advises the placing authority to ensure consistency in the services and driver provided, aiming to foster a positive and healthy relationship between the staff, driver, and the resident. The goal is to create a safer travel environment for the resident.

Rosecare Community Services Ltd staff are familiar with the emergency numbers in relation to any concerns with our residents and will contact the necessary services in supporting the safe return of a resident if they choose to access the trains/train lines without permission, building a good rapport with the BTP/Network rail to gain the best outcomes possible.

7. Education/Voluntary work/Job centre/Library

Residents are supported to attend above by the staff members of Rosecare Community Services Ltd. In relation to this, professionals are invited to attend reviews giving accurate reports on progress attendance and suitability of placement. These meetings always recognise areas of support to further enhance the capabilities/outcomes of the resident.

7.1. Educational Facilities close to Glenthorpe Crescent

Colleges

- Leeds City College - Park Ln, Woodhouse, Leeds LS3 1AA (01902 836000). 2.2 miles/9 minutes driving/20 minutes on the bus.
- Roundhay School - Old Park Road, Leeds LS8 1ND (0113 393 1200). 2.9 miles/12 minutes driving/48 minutes on the bus.

8. Healthcare Services

All residents once placed with Rosecare Community Services Ltd will be registered by staff members to meet all health needs and any further services that may be required.

8.1. Healthcare Services close to Glenthorpe Crescent

Hospital: St James's Hospital - Beckett Street Leeds LS9 7T (0113 206 6261). 0.7 miles.

GP Practices: East Park Medical Centre - 5-7 East Park Road Leeds LS9 9JD (01138878134). 700 yards.

Pharmacy: Alsyed pharmacy – 20 York Road, Leeds LS9 9BP. 0.3 miles.

Opticians: Maxwell Vites Opticians Ltd - Maxwell Vites Opticians Ltd 204a York Road Leeds LS9 9LN. 260 yards.

Dentists: Genix Healthcare East Park - 5-7 East Park Road Leeds W Yorkshire LS9 9JD. 700 yards.

Within our home, several staff are all trained with First Aid at Work to support the resident with minor injuries. For anything more serious than this, staff can access support from:

- St James's University Hospital Emergency Department, Chancellor's Wings, St James's University Hospital, Beckett St, Harehills, Leeds LS9 7TF (0 113 243 3144). 0.7 miles.
- Emergency Doctors Number/General medical concerns (Call 111)

Key Contacts

Registered Manager

Address: 53 Glenthorpe Crescent LS97QP-Leeds

Tel: 03334042851 / 07737335851

Email: manager@rosecarecommunityservices.com

Leeds Safeguarding Adults Board

Address: Merrion House 110 Merrion Street Leeds LS2 8BB

Tel: 0113 3786018

Email: lscp.info@leeds.gov.uk

Leeds District police HQ

Address: Elland Road Leeds- LS11 8BU

Official Website westyorkshire.police.uk

Tel: 101/999

West Yorkshire Fire & Rescue Service

Address: Otley Old Road, Leeds LS16 7BF

Tel: 0113 230 0323

Care Quality Commission

CQC National Customer Service Centre Citygate Gallowgate

Newcastle upon Tyne- NE1 4PA

Email: enquiries@cqc.org.uk

Tel: 03000 616161